

LITE
FROM
P76*

ESSENTIAL
FROM
P281*

CORE
FROM
P529*

PREMIER
FROM
P941*

STATUS
FROM
P1,448*

IT'S A WHOLE NEW WORLD.

That works for everyone.
2025/26



Working better, for HR.

The new standard of health cover— your partner in both reactive care and preventative care.

Managing employee health shouldn't be complex. Alpha Direct's Employee Group Health Plan 2025 is built to work better for HR— combining smarter coverage, digital enrollment tools, and built-in wellness programs to simplify administration, lower costs, and strengthen employee engagement for lasting performance.

Why it works.



Savings

Smarter benefit design and preventive-care programs help reduce long-term claims costs while maintaining premium stability year after year.



Stability

Backed by the world's leading health reinsurers with over €72 billion in claims backing, our health insurance delivers financial security, predictable pricing, and peace of mind for employers and employees alike.



Simplicity

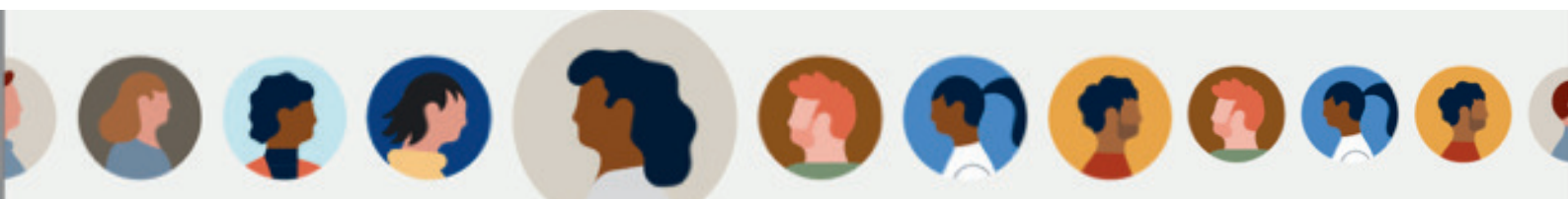
From digital onboarding to transparent claims dashboards, every step is automated and easy to manage — freeing HR teams to focus on people, not paperwork.



Speed

Enjoy one of the fastest service cycles in the market: onboarding within 48 hours, pre-authorizations in under 8 hours, and claims turnaround in as little as 7 days.

We started with inclusive pricing — then delivered reliable benefits.





Working better, for Employee Wellness.

Our Employee Wellness Programme

At Alpha Direct, we know that prioritizing regular screening and early diagnosis plays a critical role in supporting healthier employees and enabling a high-performance organisation. Employers may choose coordinated Wellness Days, where Alpha Direct arranges accredited service providers to conduct onsite screenings, or allow employees to access their wellness benefits individually at any approved wellness practitioner at the agreed tariff.



Annual Health Assessment

A routine check-up with a medical practitioner to review your overall health, including key measurements such as

- BMI
- Blood pressure
- Cholesterol levels



Full Blood Count

A general blood test that provides insight into overall health by assessing blood cells and screening for conditions such as anaemia and infection

Prostate Health Screening (PSA Test)



A PSA blood test for men aged 40 years and older to assist with the early detection of prostate-related conditions.

Kidney Function Tests



Tests that evaluate kidney health and monitor the balance of fluids and essential minerals in the body.



HIV Screening

A blood test that checks for HIV infection by detecting antigens and antibodies, allowing for early diagnosis and treatment



Vaccinations

- **Influenza and COVID-19 Vaccinations:** Available Once per year to help reduce the organizational health risk.
- **HPV Vaccination:** Provided for females aged 13 to 26 to help protect against a leading cause of cervical cancer.



Bone Health Screening

A bone density scan available once every two years for insureds aged 40 years and older to assess bone strength and identify early bone loss, helping to prevent fractures.



Cervical Health Screening

A preventative screening for women aged 25 years and above to detect early cellular changes that may lead to cervical cancer.



Breast Health Screening

Mammograms for women aged 40 years and older to support early identification of breast-related conditions.



Liver Health Tests

Blood tests that assess liver function and help identify potential liver-related conditions at an early stage



Diabetes Screening

A fasting blood glucose test used to identify elevated blood sugar levels and detect early signs of diabetes.

TOP 8

Reasons to Choose Alpha Direct Health Insurance

As a Young Adult

Start Strong, Stay Covered.

Affordable, flexible cover from just P77 per month — perfect for young professionals ready to protect their health.

Instant Protection.

Enjoy immediate accident and emergency cover — because critical care can't wait.

Wellness That Works for You.

Stay at your best with vaccinations, wellness benefits, and annual screenings that generate insights to inspire healthier habits.

As a Young Family

Care That Grows With You.

AlphaMama provides full maternity support — prenatal, delivery, and postnatal care — with 100% network coverage and no out-of-pocket costs.

Healthier Families, Happier Homes

From Telehealth to 40% fewer specialist referral barriers and pre-authorizations, we give families simpler, more supportive ways to access care.

Security When It Matters Most.

Premium Waiver Benefit ensures loved ones stay protected for twelve months after loss — delivering financial peace and continued care.

As a Aging Family

Lifelong Condition Management

Ongoing care can feel complicated or inaccessible. We simplify it by coordinating care, couriering medicine, and having programs that link insured persons to specialists and technology.

No Copayments

We give you seamless access to our trusted provider network across Botswana, South Africa, and India — with zero copayments and care that travels with you.



Working better in Emergencies.

How to Access Emergency Services 24/7

In the event of a medical emergency, insured persons or caregivers should contact MRI's Emergency Assistance Centre directly by Calling **992** or **+267 390 3066**.

To assist efficiently, callers may be asked to provide policy details, a brief description of the emergency, and the insured's location for ambulance dispatch.

Emergency support covers assistance across **Botswana, South Africa, Namibia, Lesotho, Eswatini and Zimbabwe**

1. Inter-Hospital Transfers

Where advanced or specialized medical care is required, approved emergency service providers will coordinate transfers between healthcare facilities. Transport may be arranged via ground or air ambulance, depending on the medical condition and clinical necessity.

2. In-Hospital Medical Monitoring

During hospitalization, the emergency service provider may monitor the insured's condition and, where authorized, provide updates to nominated contacts in line with the insured's instructions.

3. 24-Hour Medical Information Call Centre

Insured persons have access to a 24-hour medical information and assistance call centre, staffed by trained professionals who can provide guidance, support and coordination during emergency situations.

4. Medical Repatriation

If an insured person receives emergency treatment outside Botswana, medical repatriation back to Botswana may be arranged when clinically appropriate. In the unfortunate event of death while traveling, assistance with the repatriation of mortal remains may also be provided.

5. Assistance for Minors

Where an insured person is hospitalized or deceased, emergency services may assist with the safe escort and care of minor dependants until appropriate arrangements can be made.



Working better, for Expecting Moms.

AlphaMama™ Our Comprehensive Maternity Programme

Thoughtful care for every stage of your pregnancy journey

Pregnancy is a deeply personal and transformative experience. AlphaMama™ is designed to walk gently alongside you from the early planning stages through pregnancy and into early motherhood, offering guidance, reassurance and practical support when you need it most.

1. Before Pregnancy:

Preparing your body, mind and life or motherhood.

The journey to motherhood often begins before pregnancy itself. AlphaMama™ supports women who are planning or thinking about starting a family by offering trusted guidance that helps you feel informed, confident and prepared before conception.

Value-Added Support Includes:

- Fertility awareness education
- Reproductive health information
- Pre-conception consultation and risk awareness Lifestyle and nutrition guidance
- Emotional wellbeing support and readiness counseling
-

2. First Trimester Support (Weeks 1–12): Gentle guidance during a time of change

The first trimester can be exciting, emotional and sometimes overwhelming. AlphaMama™ provides reassurance and clear guidance during these early weeks, helping you understand what your body is experiencing and what to expect as your pregnancy begins.

Value-Added Support Includes:

- Guided early-pregnancy care plan
- Medical check-up reminders
- Access to prenatal education and classes
- Emotional wellbeing check-ins
- Basic maternity nutrition support



3. Second Trimester Support (Weeks 13–28): Confidence as your pregnancy becomes visible

As energy returns and your pregnancy progresses, AlphaMama™ continues to support your physical and emotional wellbeing. This stage focuses on steady guidance, healthy habits and helping you feel informed as your baby grows.

Value-Added Support Includes:

- Continued guided pregnancy support
- Ongoing health milestone tracking
- Prenatal education and preparation
- Lifestyle and nutrition guidance
- Optional partner preparation support

4. Third Trimester Support (Weeks 29–Birth): Preparing for birth and welcoming your baby

The final trimester is a time of anticipation and preparation. AlphaMama™ focuses on helping you feel calm, supported and ready for delivery, with access to guidance and reassurance as you approach this important milestone.

Value-Added Support Includes:

- Continued pregnancy guidance and check-ins
- Birth preparation education
- Emotional wellbeing and stress support
- Partner guidance for labour and early parenting
- Ongoing telephonic advice and support

5. Post-Natal Support (After Birth): Caring for you as you care for your baby

Your wellbeing matters just as much after birth. AlphaMama™ extends support into early motherhood, recognizing the physical recovery, emotional adjustment and new responsibilities that come with caring for a newborn.

Value-Added Support Includes:

- Breastfeeding guidance and support
- Newborn wellness and care checklists
- Developmental milestone guidance
- Post-natal recovery support (tier-based)
- Emotional wellbeing and mother support services

To enroll, WhatsApp “MyAlphaBaby” and your Policy Number to +267 370 2744,

and let us guide you from there.



Working better, for Chronic Support.

AlphaCare™ Chronic Disease Programme

Support for the whole you—helping you live well with long-term health conditions

We understand that managing a chronic condition is about more than prescriptions and doctor visits. AlphaCare™ is our chronic disease support programme designed to help you understand your condition, feel confident in your care and manage your health in a way that fits your everyday life.

AlphaCare™ places you at the centre of your care, offering guidance, education and coordinated support to help you live well with a long-term condition.

1. How AlphaCare™ Supports You

AlphaCare™ is designed to help insured persons:

- Understand their condition and treatment options
- Feel supported in managing long-term health
- Make informed lifestyle and care decisions
- Navigate ongoing care with confidence

With AlphaCare™, living with a chronic condition does not mean managing it alone.

2. Where to Collect Your Chronic Medication

Insured persons may collect approved chronic medication from

OVER 150 REGISTERED PHARMACIES NATIONWIDE. Alpha Direct does not restrict pharmacy choice, giving insured persons the flexibility to use a pharmacy that is convenient, accessible and best suited to their needs.

3. Conditions Covered Under the Programme

AlphaCare™ supports programme-approved chronic conditions in line with Alpha Direct's Chronic Disease Management guidelines. The full list of eligible conditions is available on the [Chronic Disease Management Application Form](#) and [Health.AlphaDirect.com](https://www.health.alphadirect.com). Enrollment is subject to clinical criteria and approval.



4. What AlphaCare™ Offers Personalized Condition Support

Insured persons receive tailored guidance to help them understand their chronic condition, treatment plan and available care options. Whether you are newly diagnosed or managing a long-term condition, AlphaCare™ supports informed decision-making and confident self-management.

- **Education, Tools and Everyday Wellness Support**

AlphaCare™ provides clear, practical information to help insured persons understand their condition and treatment, while also supporting healthier daily habits. Resources include condition-specific education, wellness guidance and practical tips around nutrition, activity and treatment adherence, helping insured persons integrate care into everyday life with confidence.

- **Coordination with Your Healthcare Team**

AlphaCare™ works alongside your treating doctor and healthcare providers to support continuity of care. Where referrals, specialist input or coordinated treatment plans are required, the programme helps ensure care is aligned and well managed.

How to Apply for the Programme

To enroll in the AlphaCare™ Chronic Disease Programme, policy holders must submit a completed Chronic Disease Management application form, supported by a medical report from their treating healthcare provider. Application forms are available at: health.alphadirect.com. Completed forms may be submitted directly to the Managed Care team via email at: health@alphadirect.co.bw

Your Privacy Matters

All information relating to your diagnosis and treatment is handled with the strictest confidentiality. Medical information is never shared with employers, third parties or any external parties without your express written consent.



THERE IS SO MUCH HERE FOR YOU.



REGISTERING is simple. WhatsApp "TellMeMore" to +267 370 2744 or email health@alphadirect.co.bw and one of our Sales Consultants will guide your HR Liaison through the next steps.



AlphaDirect[™]
Health Insurance.

Welcomed by
more providers
around the world



ACCEPTED
HERE



Wellness

SINGLE LIMIT

FAMILY LIMIT

Cancer Screening	Covered	
Screening for cardiovascular diseases, Glaucoma, Osteoporosis, HIV	Covered	
Vaccination and Malaria prophylaxis	Covered	

Inpatient

SINGLE LIMIT

FAMILY LIMIT

Annual General Overall Limit	100,000	120,000
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Dread Disease	Not Covered	
Hospitalization	100,000	120,000
Hospitalization due to Mental Diseases	Not Covered	
Hospitalization due to Dental Diseases	Not Covered	
Maxilo Facial Surgery in Hospital	Not Covered	
Prosthesis in Hospital	Not Covered	
Refractive Laser Surgery (LASIK)	Not Covered	
Home Care & Sub-Acute Care	Subject to Hospitalization Limit	

Maternity - Inpatient

SINGLE LIMIT

FAMILY LIMIT

Global Maternity Benefit	Not Covered	
Birthing Unit	Not Covered	

Maternity - Outpatient & Child Wellness

SINGLE LIMIT

FAMILY LIMIT

Antenatal Classes	Not Covered	
Ultrasound Scan	Not Covered	
Prenatal Screening and Testing	Not Covered	
Basic Pathology Tests	Not Covered	
Iron & Folate Supplement	Not Covered	
Postnatal Consultations	Not Covered	
Child Immunisation	Not Covered	
Newborn Hearing Screening & TSH Test	Not Covered	
Casualty Visits for Children	Not Covered	
Infant Nutrition & Paternity Consultation	Not Covered	

Important Note:

Vision aids and optical consultation benefits are renewed every **24 MONTHS**.



Lite.

Wellbeing services & foundational protection
for emergency care and hospitalization.



Outpatient Benefits

SINGLE LIMIT

FAMILY LIMIT

Annual General Overall Limit	Not Covered
Doctors consultations	Not Covered
Specialist consultations	Not Covered
Radiologist/Pathologist fees	Not Covered
Medical and surgical procedures	Not Covered
Medical and surgical appliances	Not Covered
Infertility diagnostic	Not Covered
Covid test	Not Covered
Food handlers test	Not Covered
HIV pathology (subject to registration)	Not Covered
HIV pathology (without registration)	Not Covered
ARV medication (subject to registration)	Not Covered
ARV medication (without registration)	Not Covered
Prescription only medicines as scheduled including Injection materials supplied by medical practitioner, dentists or authorised health professional and medication for chronic diseases	Not Covered
Over the counter medication	Not Covered
Contraceptive medication	Not Covered
Dental consultation and treatment:	Not Covered
• Basic dentistry	Not Covered
• Specialised dentistry	Not Covered
• Oral surgery	Not Covered
• Orthodontic treatment	Not Covered
Vision aids and optical consultation	Not Covered
Allied health	Not Covered
Alternative treatments	Not Covered
Safe male circumcision	Not Covered

Complimentary Endorsement

SINGLE LIMIT

FAMILY LIMIT

Premium Waiver	12 Months Premium Cover After the Death of Principal Insured
Emergency Medical Services	Covered

Essential.

Everyday healthcare access, backed by trusted urgent care and hospitalization.



Wellness	SINGLE LIMIT	FAMILY LIMIT
Cancer Screening	Covered	
Screening for cardiovascular diseases, Glaucoma, Osteoporosis, HIV	Covered	
Vaccination and Malaria prophylaxis	Covered	

Inpatient	SINGLE LIMIT	FAMILY LIMIT
Annual General Overall Inpatient Limit	100,000	120,000

Dread Disease	Not Covered	
Hospitalization	100,000	120,000
Hospitalization due to Mental Diseases	Not Covered	
Hospitalization due to Dental Diseases	Not Covered	
Maxilo Facial Surgery in Hospital	Not Covered	
Prosthesis in Hospital	Not Covered	
Refractive Laser Surgery (LASIK)	Not Covered	
Home Care & Sub-Acute Care	Subject to Hospitalization Limit	

Maternity - Inpatient	SINGLE LIMIT	FAMILY LIMIT
Global Maternity Benefit	20,000 Per Insured Person	
Birth Unit	1,000 Per Insured Person	

Maternity - Outpatient & Child Wellness	SINGLE LIMIT	FAMILY LIMIT
Antenatal Classes	4 classes	
Ultrasound Scan	2 Scans (2D only)	
Prenatal Screening and Testing	Not Covered	
Basic Pathology Tests	Covered	
Iron & Folate Supplement	Covered	
Postnatal Consultations	Covered	
Child Immunisation	Covered	
Newborn Hearing Screening & TSH Test	Not Covered	
Casualty Visits for Children	Not Covered	
Infant Nutrition & Paternity Consultation	Not Covered	

Important Note:

Vision aids and optical consultation benefits are renewed every **24 MONTHS**.

Essential.

Everyday healthcare access, backed by trusted urgent care and hospitalization.



Outpatient Benefits	SINGLE LIMIT	FAMILY LIMIT
Annual General Overall Outpatient Limit	30,000	40,000
Doctors consultations	Up to Overall Outpatient Limit	
Specialist consultations	Up to Overall Outpatient Limit	
Radiologist/Pathologist fees	15,000	20,000
Medical and surgical procedures	5,000	7,500
Medical and surgical appliances	7,500	12,500
Infertility diagnostic	Not Covered	
Covid test	4 Rapid Tests Per Year	
Food handlers test	1 Test Per Year	
HIV pathology (subject to registration)	4,000 Per Insured Person	
HIV pathology (without registration)	2,000 Per Insured Person	
ARV medication (subject to registration)	15,000 Per Insured Person	
ARV medication (without registration)	7,500 Per Insured Person	
Prescription only medicines as scheduled including Injection materials supplied by medical practitioner, dentists or authorised health professional and medication for chronic diseases	10,000	15,000
Over the counter medication	100	150
Contraceptive medication	1,000 Per Female Insured Above 18 Years	
Dental consultation and treatment:		
• Basic dentistry	25,000	35,000
• Specialized dentistry		
• Oral surgery		
• Orthodontic treatment		
Vision aids and optical consultation	3,500 Per Insured Person	
Allied health	3,000	5,000
Alternative treatments	4,000	6,000
Safe male circumcision	2,000 Per Male Insured Person	
Complimentary Endorsement	SINGLE LIMIT	FAMILY LIMIT
Premium Waiver	12 Months Premium Cover After the Death of Principal Insured	
Emergency Medical Services	Covered	
AlphaMama™ Maternity Programme	Covered	
AlphaCare™ Chronic Disease Programme	Covered	



Wellness	SINGLE LIMIT	FAMILY LIMIT
Cancer Screening	Covered	
Screening for cardiovascular diseases, Glaucoma, Osteoporosis, HIV	Covered	
Vaccination and Malaria prophylaxis	Covered	

Inpatient	SINGLE LIMIT	FAMILY LIMIT
Annual General Overall Inpatient Limit	250,000	300,000

Dread Disease	Subject to Annual General Overall Inpatient Limit	
Hospitalization	100,000	120,000
Hospitalization due to Mental Diseases	20,000	20,000
Hospitalization due to Dental Diseases	Subject to Hospitalization Limit	
Maxilo Facial Surgery in Hospital	15,000	18,000
Prosthesis in Hospital	15,000	18,000
Refractive Laser Surgery (LASIK)	3,000	3,600
Home Care & Sub-Acute Care	Subject to Hospitalization Limit	

Maternity - Inpatient	SINGLE LIMIT	FAMILY LIMIT
Global Maternity Benefit	Covered	
Birthing Unit	Covered	

Maternity - Outpatient & Child Wellness	SINGLE LIMIT	FAMILY LIMIT
Antenatal Classes	4 classes	
Ultrasound Scan	3 Scans	
Prenatal Screening and Testing	Covered	
Basic Pathology Tests	Covered	
Iron & Folate Supplement	Covered	
Postnatal Consultations	Covered	
Child Immunisation	Covered	
Newborn Hearing Screening & TSH Test	Covered	
Casualty Visits for Children	Covered	
Infant Nutrition & Paternity Consultation	Covered	

Important Note:

Vision aids and optical consultation benefits are renewed every **24 MONTHS**.



Outpatient Benefits

SINGLE LIMIT

FAMILY LIMIT

Annual General Overall Outpatient Limit	50,000	75,000
Doctors consultations	Up to Overall Outpatient Limit	
Specialist consultations	Up to Overall Outpatient Limit	
Radiologist/Pathologist fees	20,000	30,000
Medical and surgical procedures	10,000	12,500
Medical and surgical appliances	12,500	20,000
Infertility diagnostic	Not Covered	
Covid test	6 Rapid Tests Per Year	
Food handlers test	1 Test Per Year	
HIV pathology (subject to registration)	4,000 Per Insured Person	
HIV pathology (without registration)	2,000 Per Insured Person	
ARV medication (subject to registration)	15,000 Per Insured Person	
ARV medication (without registration)	7,500 Per Insured Person	
Prescription only medicines as scheduled including Injection materials supplied by medical practitioner, dentists or authorised health professional and medication for chronic diseases	20,000	30,000
Over the counter medication	200	400
Contraceptive medication	1,500 Per Female Insured Above 18 Years	
Dental consultation and treatment:		
• Basic dentistry	40,000	50,000
• Specialised dentistry		
• Oral surgery		
• Orthodontic treatment		
Vision aids and optical consultation	5,000 Per Insured Person	
Allied health	6,000	10,000
Alternative treatments	7,500	11,000
Safe male circumcision	2,000 Per Male Insured Person	

Complimentary Endorsement

SINGLE LIMIT

FAMILY LIMIT

Premium Waiver	12 Months Premium Cover After the Death of Principal Insured
Emergency Medical Services	Covered
AlphaMama™ Maternity Programme	Covered
AlphaCare™ Chronic Disease Programme	Covered



Wellness	SINGLE LIMIT	FAMILY LIMIT
Cancer Screening	Covered	
Screening for cardiovascular diseases, Glaucoma, Osteoporosis, HIV	Covered	
Vaccination and Malaria prophylaxis	Covered	

Inpatient	SINGLE LIMIT	FAMILY LIMIT
Annual General Overall Inpatient Limit	1,000,000	1,200,000

Dread Disease	Subject to Annual General Overall Inpatient Limit	
Hospitalization	400,000	500,000
Hospitalization due to Mental Diseases	40,000	40,000
Hospitalization due to Dental Diseases	80,000	100,000
Maxilo Facial Surgery in Hospital	Subject to Hospitalization Limit	
Prosthesis in Hospital	60,000	75,000
Refractive Laser Surgery (LASIK)	5,000	6,000
Home Care & Sub-Acute Care	Subject to Hospitalization Limit	

Maternity - Inpatient	SINGLE LIMIT	FAMILY LIMIT
Global Maternity Benefit	Covered	
Birthing Unit	Covered	

Maternity - Outpatient & Child Wellness	SINGLE LIMIT	FAMILY LIMIT
Antenatal Classes	4 classes	
Ultrasound Scan	3 Scans	
Prenatal Screening and Testing	Covered	
Basic Pathology Tests	Covered	
Iron & Folate Supplement	Covered	
Postnatal Consultations	Covered	
Child Immunisation	Covered	
Newborn Hearing Screening & TSH Test	Covered	
Casualty Visits for Children	Covered	
Infant Nutrition & Paternity Consultation	Covered	

Important Note:

Vision aids and optical consultation benefits are renewed every **24 MONTHS**.



Outpatient Benefits

SINGLE LIMIT

FAMILY LIMIT

Annual General Overall Outpatient Limit	100,000	150,000
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Doctors consultations	Up to Overall Outpatient Limit	
Specialist consultations	Up to Overall Outpatient Limit	
Radiologist/Pathologist fees	40,000	50,000
Medical and surgical procedures	15,000	20,000
Medical and surgical appliances	20,000	25,000
Infertility diagnostic	10,000	
Covid test	8 Rapid Tests Per Year	
Food handlers test	1 Test Per Year	
HIV pathology (subject to registration)	4,000 Per Insured Person	
HIV pathology (without registration)	2,000 Per Insured Person	
ARV medication (subject to registration)	15,000 Per Insured Person	
ARV medication (without registration)	7,500 Per Insured Person	
Prescription only medicines as scheduled including Injection materials supplied by medical practitioner, dentists or authorised health professional and medication for chronic diseases	40,000	50,000
Over the counter medication	300	600
Contraceptive medication	2,000 Per Female Insured Above 18 Years	
Dental consultation and treatment:		
• Basic dentistry	60,000	80,000
• Specialized dentistry		
• Oral surgery		
• Orthodontic treatment		
Vision aids and optical consultation	6,500 Per Insured Person	
Allied health	10,000	15,000
Alternative treatments	13,000	20,000
Safe male circumcision	2,000 Per Male Insured Person	

Complimentary Endorsement

SINGLE LIMIT

FAMILY LIMIT

Premium Waiver	12 Months Premium Cover After the Death of Principal Insured
Emergency Medical Services	Covered
AlphaMama™ Maternity Programme	Covered
AlphaCare™ Chronic Disease Programme	Covered

**YOU'VE
ALWAYS
KNOWN
THERE
SHOULD
BE
BETTER.**





AlphaDirect[®]
Health Insurance.

Welcomed by
more providers
around the world



ACCEPTED
HERE

THIS IS

WEALTH

AlphaDirect[®]
Health Insurance.



Wellness	SINGLE LIMIT	FAMILY LIMIT
Cancer Screening	Covered	
Screening for cardiovascular diseases, Glaucoma, Osteoporosis, HIV	Covered	
Vaccination and Malaria prophylaxis	Covered	

Inpatient	SINGLE LIMIT	FAMILY LIMIT
Annual General Overall Inpatient Limit	2,000,000	3,000,000

Dread Disease	2,000,000	3,000,000
Hospitalization	1,500,000	2,000,000
Hospitalization due to Mental Diseases	60,000	80,000
Hospitalization due to Dental Diseases	150,000	200,000
Maxilo Facial Surgery in Hospital	Subject to Dental Hospitalization Limit	
Prosthesis in Hospital	90,000	130,000
Refractive Laser Surgery (LASIK)	15,000	20,000
Home Care & Sub-Acute Care	Subject to Hospitalization Limit	

Maternity - Inpatient	SINGLE LIMIT	FAMILY LIMIT
Global Maternity Benefit	Covered	
Birthing Unit	Covered	

Maternity - Outpatient & Child Wellness	SINGLE LIMIT	FAMILY LIMIT
Antenatal Classes	4 Classes	
Ultrasound Scan	4 Scans	
Prenatal Screening and Testing	Covered	
Basic Pathology Tests	Covered	
Iron & Folate Supplement	Covered	
Postnatal Consultations	Covered	
Child Immunisation	Covered	
Newborn Hearing Screening & TSH Test	Covered	
Casualty Visits for Children	Covered	
Infant Nutrition & Paternity Consultation	Covered	

Important Note:

Vision aids and optical consultation benefits are renewed every **24 MONTHS**.

STATUS
FROM
P1,448

Status.

Extraordinary health experiences



Outpatient Benefits

SINGLE LIMIT

FAMILY LIMIT

Annual General Overall Outpatient Limit	150,000	200,000
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Doctors consultations	Up to Overall Outpatient Limit	
Specialist consultations	Up to Overall Outpatient Limit	
Radiologist/Pathologist fees	40,000	50,000
Medical and surgical procedures	15,000	20,000
Medical and surgical appliances	20,000	25,000
Infertility diagnostic	75,000	
Covid test	Covered	
Food handlers test	Covered	
HIV pathology (subject to registration)	10,000 Per Insured Person	
HIV pathology (without registration)	2,000 Per Insured Person	
ARV medication (subject to registration)	20,000 Per Insured Person	
ARV medication (without registration)	7,500 Per Insured Person	
Prescription only medicines as scheduled including Injection materials supplied by medical practitioner, dentists or authorised health professional and medication for chronic diseases	Subject to General Overall Outpatient Limit	
Over the counter medication	1,000	2,000
Contraceptive medication	3,000 Per Female Insured Above 18 Years	
Dental consultation and treatment:		
• Basic dentistry	60,000	80,000
• Specialized dentistry		
• Oral surgery		
• Orthodontic treatment		
Vision aids and optical consultation	6,500 Per Insured Person	
Allied health	50,000	75,000
Alternative treatments	20,000	30,000
Safe male circumcision	2,000 Per Male Insured Person	

Complimentary Endorsement

SINGLE LIMIT

FAMILY LIMIT

Premium Waiver	12 Months Premium Cover After the Death of Principal Insured	
Relationship Manager	Covered	
Emergency Medical Services	Covered	
AlphaMama™ Maternity Programme	Covered	
AlphaCare™ Chronic Disease Programme	Covered	

Contact us

Email Us



General Enquiries
Info@alphadirect.co.bw



Sales Enquiries
Health@alphadirect.co.bw



Pre-Authorizations
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Call Us



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Pre-Authorizations
+267 370 2744



Emergency Medical Services (MRI)
992